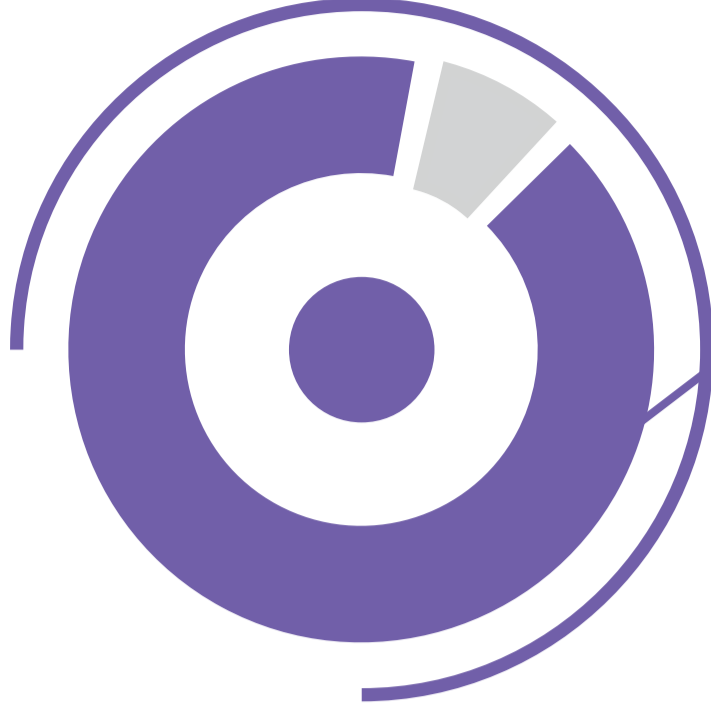# AI Solutions for Today's Healthcare Challenges

A survey of 385 attendees at the 2024 eClinicalWorks® and healow® National Conference identified key opportunities and challenges for applying AI solutions at healthcare practices.

90%
Conference survey respondents who view AI favorably

Easing the Burdens on Your Front Office

62% Practices spending **4+ hours daily** on calls/appointments

healow | Genie
Health and Online Wellness

healow Genie AI-Powered Contact Center Solution can reduce front-office call volume, answer patients' questions quickly, connect patients to the resources they need after-hours, and automate outreach to improve compliance and medical outcomes.

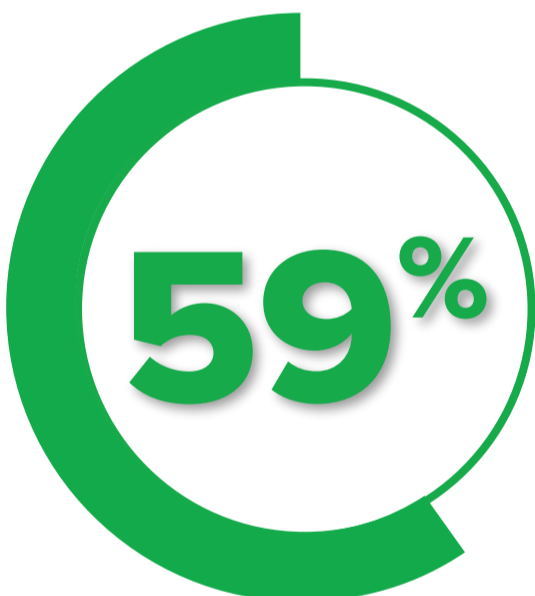### Cutting Hours of Documentation Time Daily

59% Practices spending **5+ hours** on documentation weekly

Sunoh.ai

Sunoh.ai AI-Powered Medical Scribe uses ambient-listening technology to create accurate draft notes for medical specialties, helping providers focus on patients rather than keyboards, reduce the burdens of documentation, and improve work-life balance.

Managing the Fax Inbox More Efficiently

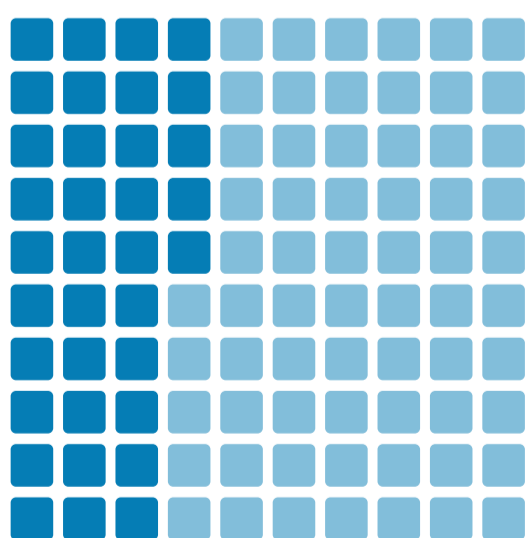**59%** Practices receiving **100+ faxes** weekly

eClinicalWorks Image AI Assistant for Fax Inbox helps practices "zap the inbox" by analyzing long and complex faxes, summarizing relevant clinical information for providers, and helping practices manage sometimes overwhelming fax volume.

Gathering Patient Records for Efficient Care

35% Practices needing **1-2 days** to obtain outside patient records

PRISMA

AI Assistant for PRISMA speeds the process of obtaining patient records from all available external sources, using interoperability networks to obtain, organize, and present relevant clinical information to providers at the point of care.

Conclusions

1 Investing in AI technologies can reduce burdens on providers and improve work-life balance.

2 Sunoh.ai can save all medical specialties hours on their daily and weekly documentation.

3 healow Genie can boost patient satisfaction and compliance while reducing calls and costs.

Visit **eClinicalWorks.com** and **Sunoh.ai** for more information.

eClinicalWorks